



2025_Insight Health Aura IA Scribe Software Notification and Education

Your provider is using an AI Scribe named "Insight Health Aura AI" to improve patient visits by allowing her to focus on the conversation by removing the need to type while talking. This is the process followed by your provider while using the AI Scribe:

The AI listens to the appointment and compiles a rough draft.

The provider then reviews the rough draft on a secure webpage and copies/ pastes the pertinent information into your chart. After the information is copied into your chart, the provider reviews, edits and then signs the note.

The provider always retains complete control over what information is entered into your chart. After the desired information is copied out of the secure website, the entry is archived and then deleted after 21 days.

No part of the visit information remains active on the AI platform.

The AI has no access to any portion of your chart at any point during the scribing process.

This means the AI does not have access to psychiatric or medical histories, test results, prescriptions, pharmacy contact, insurance information, financial details, or demographic information.

The transfer of the note/ rough draft is performed by the provider or an administrative assistant. Each appointment note is identified on the AI platform to ensure patient information is not mis-filed or attributed to the wrong client. Insight Health Aura AI complies with all federal regulations regarding privacy and security of health information. A BAA (Business Associate Agreement) is on file with Kaizen Psychiatric Services.

A BAA lists the security features, how the software is to be used and other important information about Insight Health Aura AI. If you would like to review the BAA, it is available via a link on our website at:

<https://www.kaizenpsychiatric.com/general-4>

Please feel free to send any questions via portal message or schedule a visit to discuss them.

I have determined that this is a necessary and beneficial tool for my practice. I am happy to discuss or explain the software and the benefits of using the scribe. However, repeated refusal to allow use of the scribe software will result in discharge from the practice within 90 days.



I understand that signing this notification is demonstrating that I have read the information provided to me. I have read the information about Insight Health Aura AI scribe software. I understand that any questions about this should be sent via portal message. I understand that I can schedule an appointment to discuss my questions with my provider via telehealth if I do not want to send a portal message. I understand that I can access the BAA on the Kaizen Psychiatric Home Page at:

☐ Yes ☐ No

<https://www.kaizenpsychiatric.com/general-4> I understand that repeated refusal to allow use of Insight Health Aura AI will result in discharge within 90 days. * *

Scribe Software Notification and Education Signed on: *

PATIENT SIGNATURE
